



Skaneateles Senior High School community:

We would like to apologize for the difficulties we have had with numerous Skaneateles Senior High School's live broadcasts. We recognize that it has been a frustrating experience for viewers and is not representative of the level of service that we strive to provide at the NFHS Network.

We also want to clarify that the technical difficulties relating to the broadcasts have been entirely on *our* end and are in no way the fault of the Skaneateles Senior High School athletic department.

We will resolve these issues as soon as possible and look forward to great broadcasts from Skaneateles Senior High School throughout the school year. For those who would like a refund on their NFHS Network subscription, please complete [this form](#).

If anyone would like a complimentary annual subscription, please email kristen.skipper@nfhsnetwork.com.

Thank you for your patience and understanding.

Sincerely,

A handwritten signature in black ink that reads 'Mark Rothberg'. The signature is written in a cursive style with a long horizontal line extending from the end of the name.

Mark Rothberg

Vice President, NFHS Network School Broadcast Program